

11.11.2019

FAO: Mr Chris Horsfield  
CRH Dispute Resolution Services Ltd  
22 Wasdale Close  
Owlsmoor  
Sandhurst, Berkshire  
GU47 0YQ

Dear Chris,

**RE: Contract Dispute, Hook, Hampshire**

Just a short note to thank you for your assistance, and swift intervention in helping our client resolve their dispute with their builder. Clearly the situation was going from bad to worse, with relationships deteriorating on a daily basis - I honestly do not know where we would be had we not engaged your services. I know the client is extremely grateful to you, especially for taking control of the situation and for dealing directly with the builder until a resolution was found.

We will of course have no hesitation in recommending you/using your services in the future should the need arise.

Yours sincerely,



Andy Flambard  
Operations Director  
**Evolution5 Construction Limited**

