



C. Horsfield Esq.
CRH Dispute Resolution Services Ltd
22 Wasdale Close
Owlsmoor
Sandhurst
Berkshire
GU47 0YQ

3rd September 2018

Dear Chris

Further to the successful conclusion of a number of recent projects, we would just like to thank you for your professional advice and measured approach to resolve contract issues.

The North Greenwich project, which had been a problem due to an unsuccessful adjudication, was brought to a successful conclusion with your clear, concise approach, which allowed us to deal with the important facts and solve the contractual issues to all parties' satisfaction.

We were also very pleased with the conclusion of two further projects, which were final account claims and extension of time issues. These claims were against major contractors and, as a small specialist subcontractor, we felt much more confident dealing with these issues with your expert advice. Again, you resolved the dispute and increased our commercial team's knowledge and understanding of contractual issues.

Moving forward, you calling in on a weekly basis for a few hours to carry out housekeeping functions (checking contracts, dealing with contractual issues and delay letters etc.) and the ability to call and ask your advice or attend a meeting at short notice, has proved to be invaluable. The swift response to any query is also appreciated and we would happily recommend you to other contractors in our field.

Yours sincerely

Paul Roles FIoR
Managing Director

